

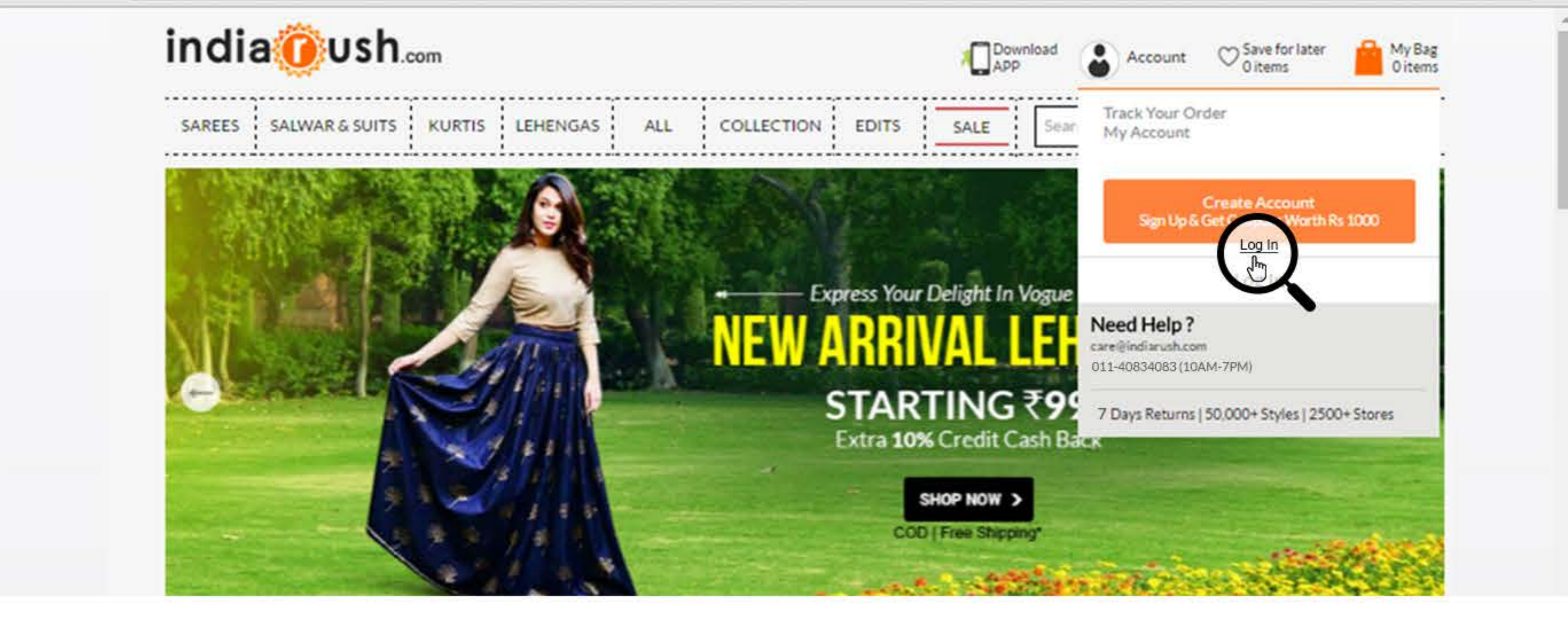
Dear Customer,

Thank you for Contacting IndiaRush !!!

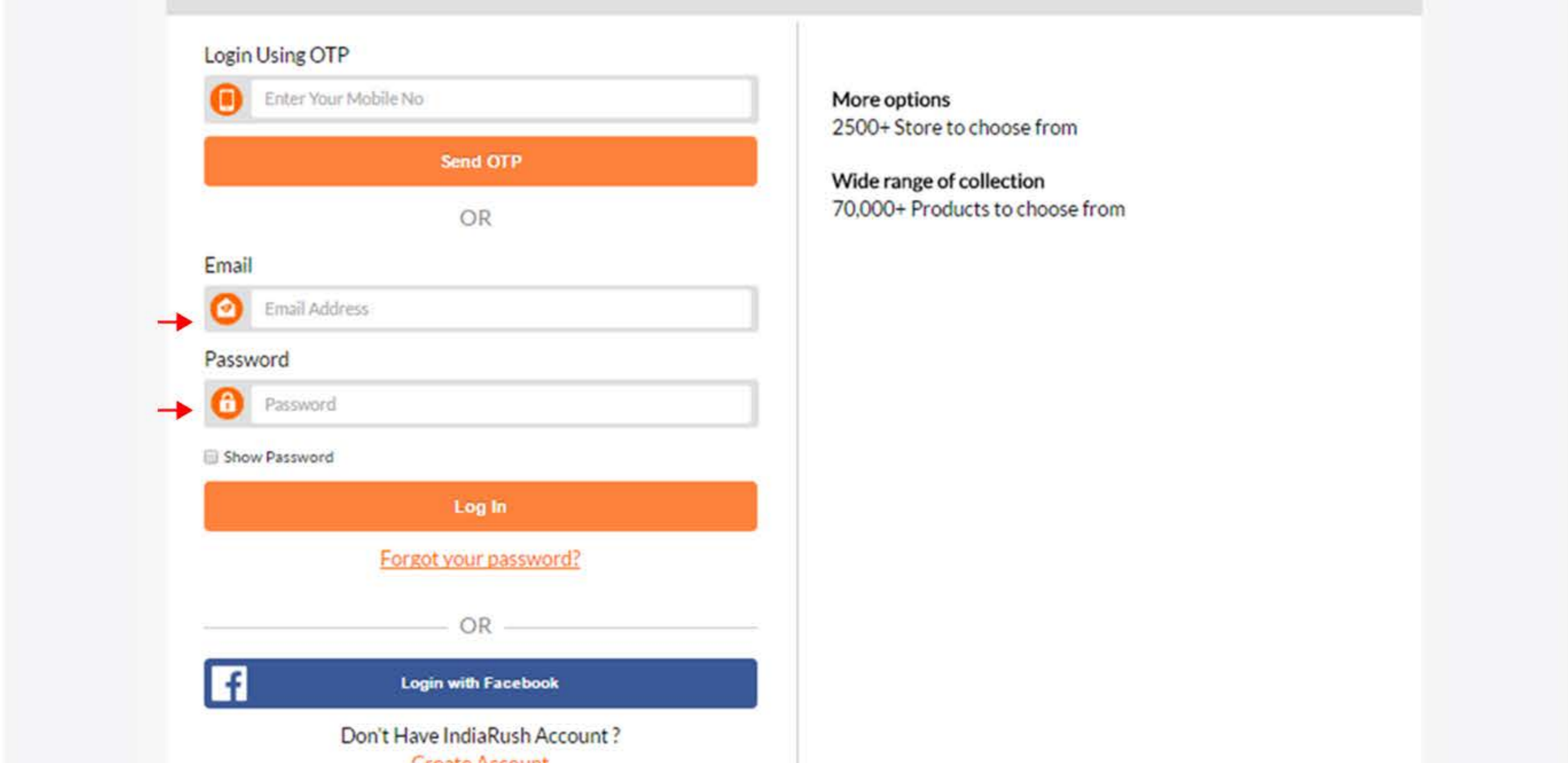
Kindly note that our Return procedure has been changed. Now you can request for returning your product by simply logging in your account.

Follow these simple steps:

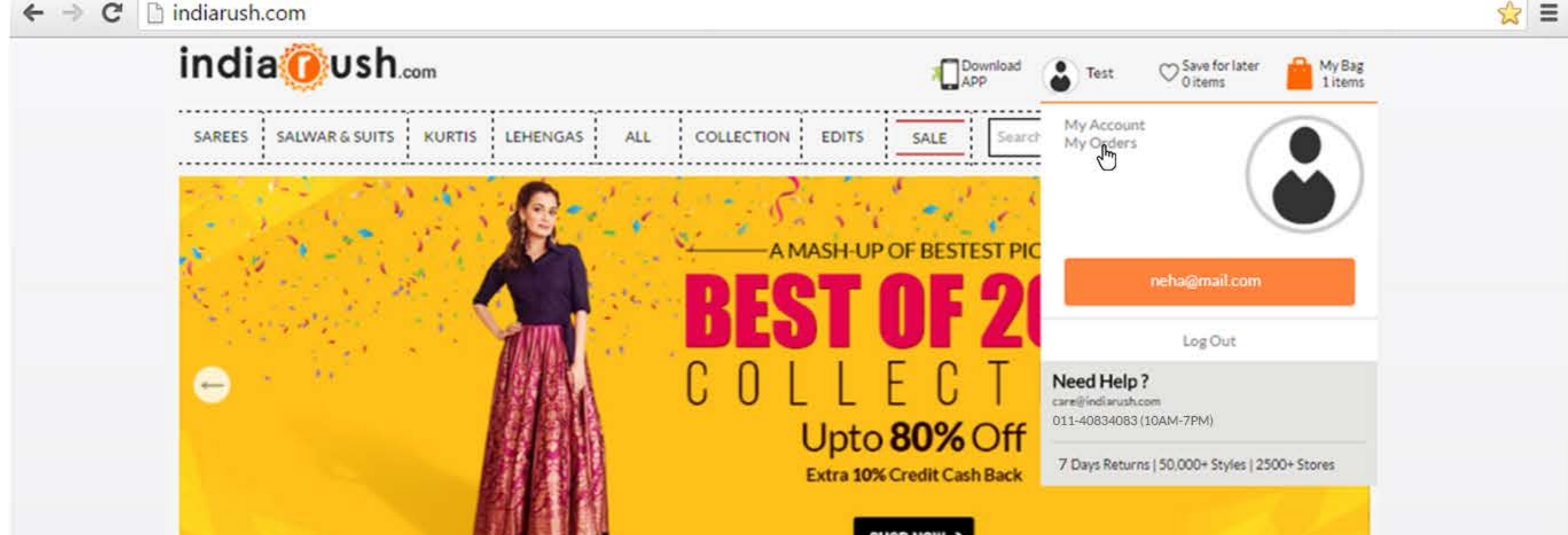
**1 Login to your Account**



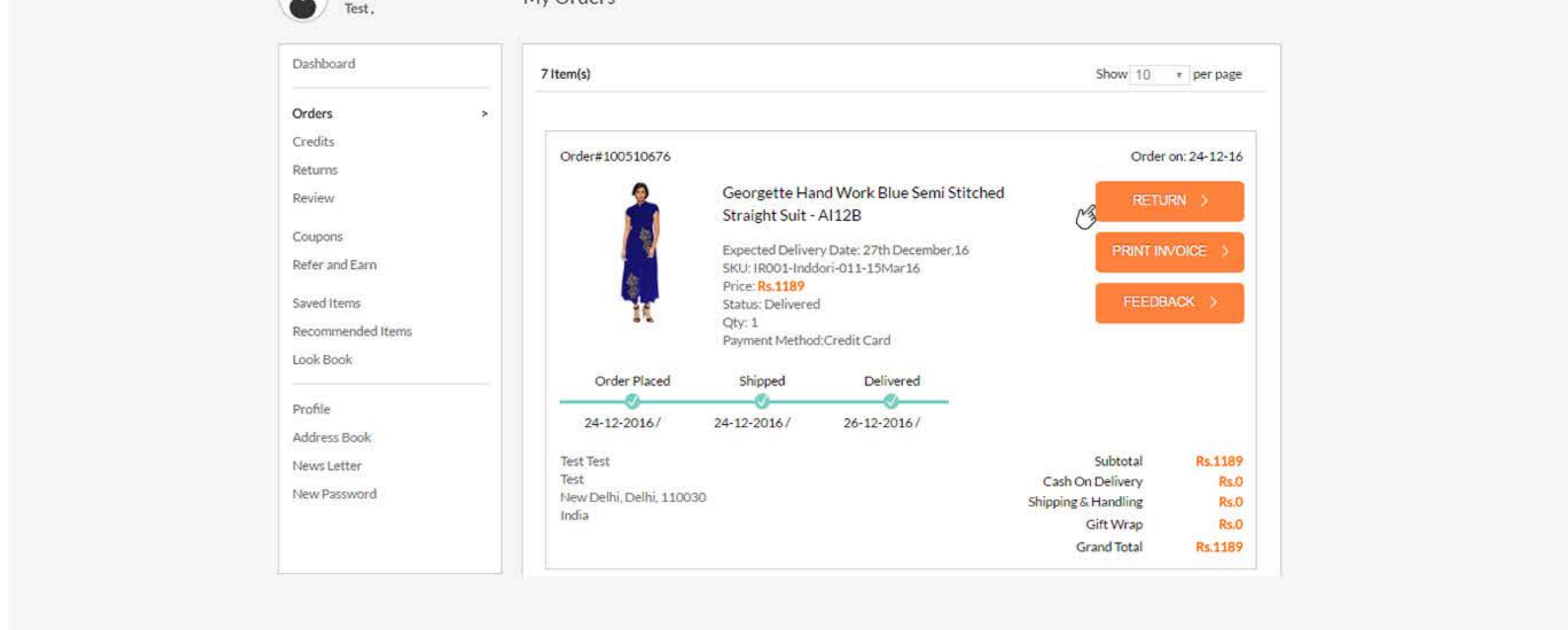
**2 Enter you Email ID and Password**



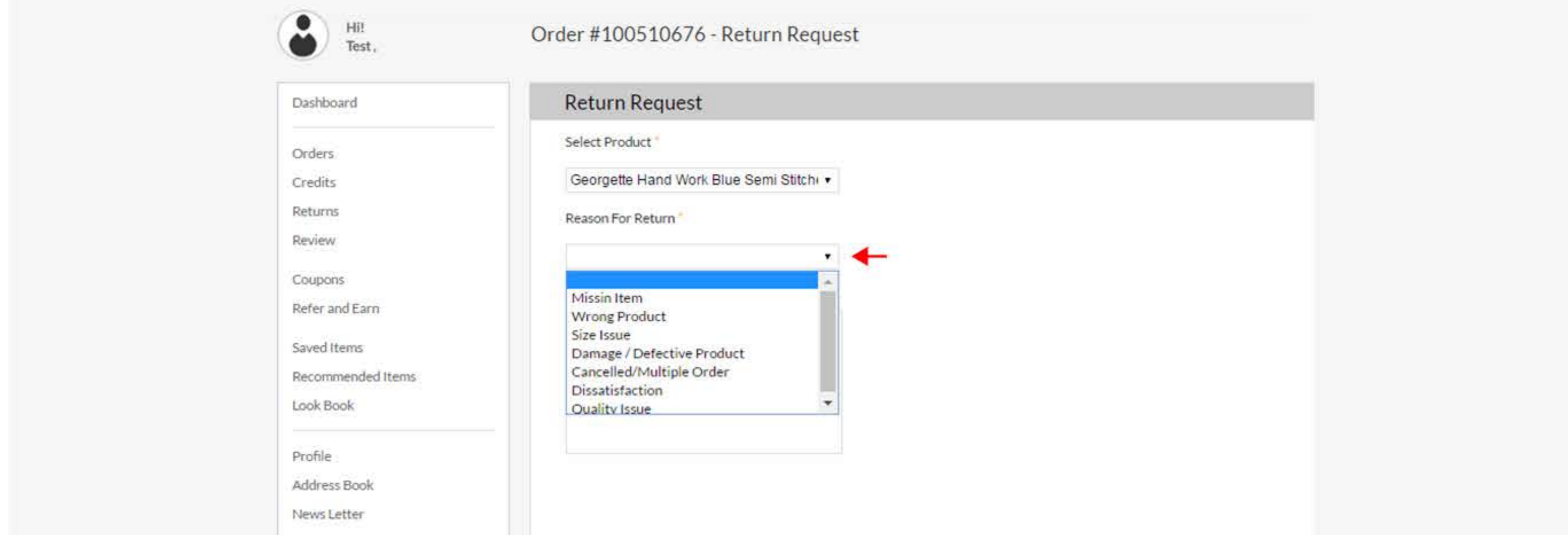
**3 Click on "My Orders"**



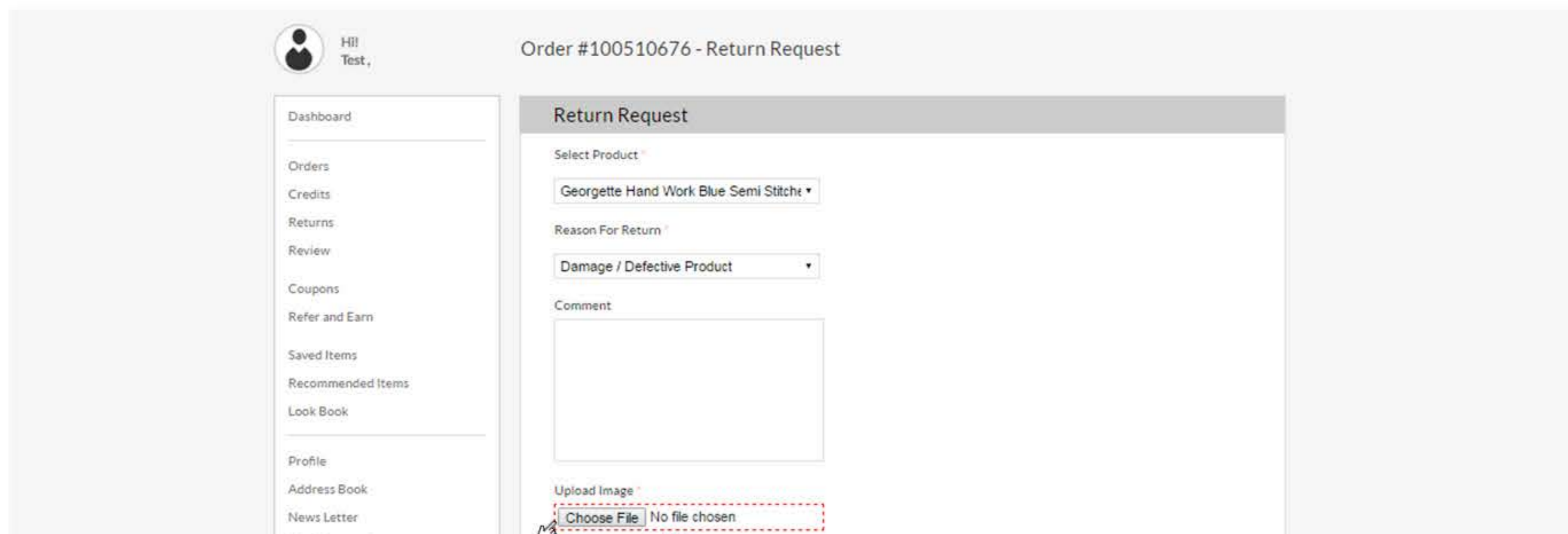
**4 Click on "Return" for the Product you wish to Return. (Return button will be visible only post Order is marked "Delivered")**



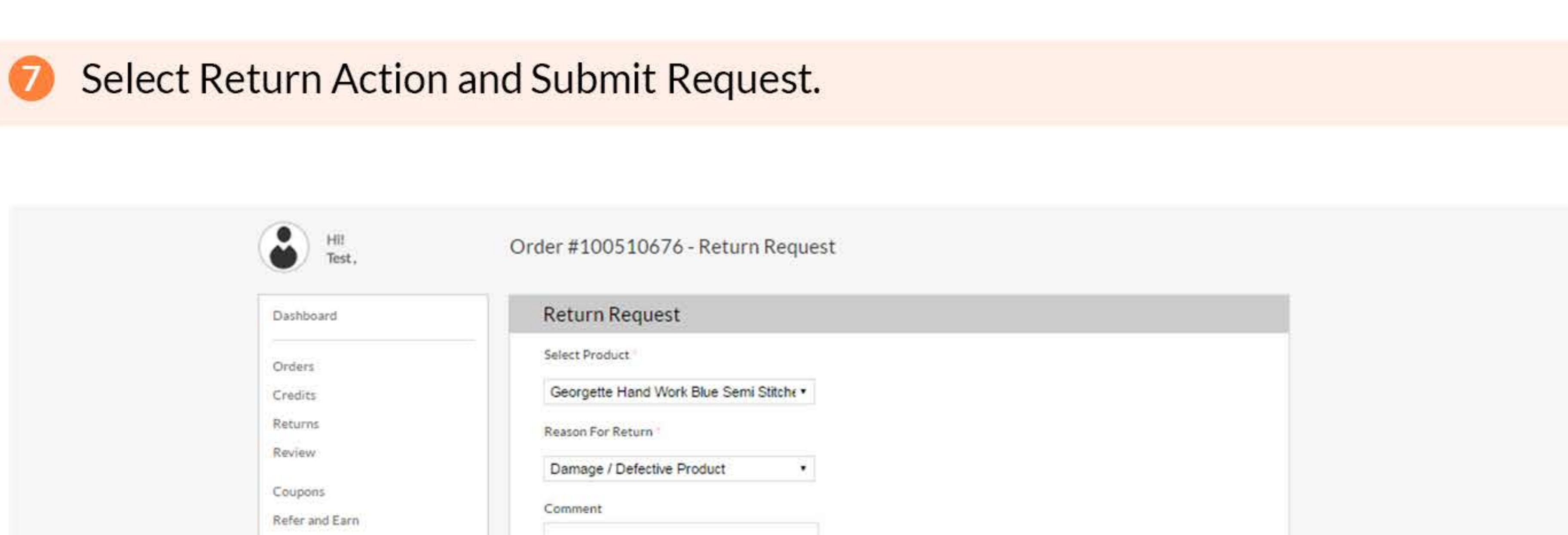
**5 Select Return Reason.**



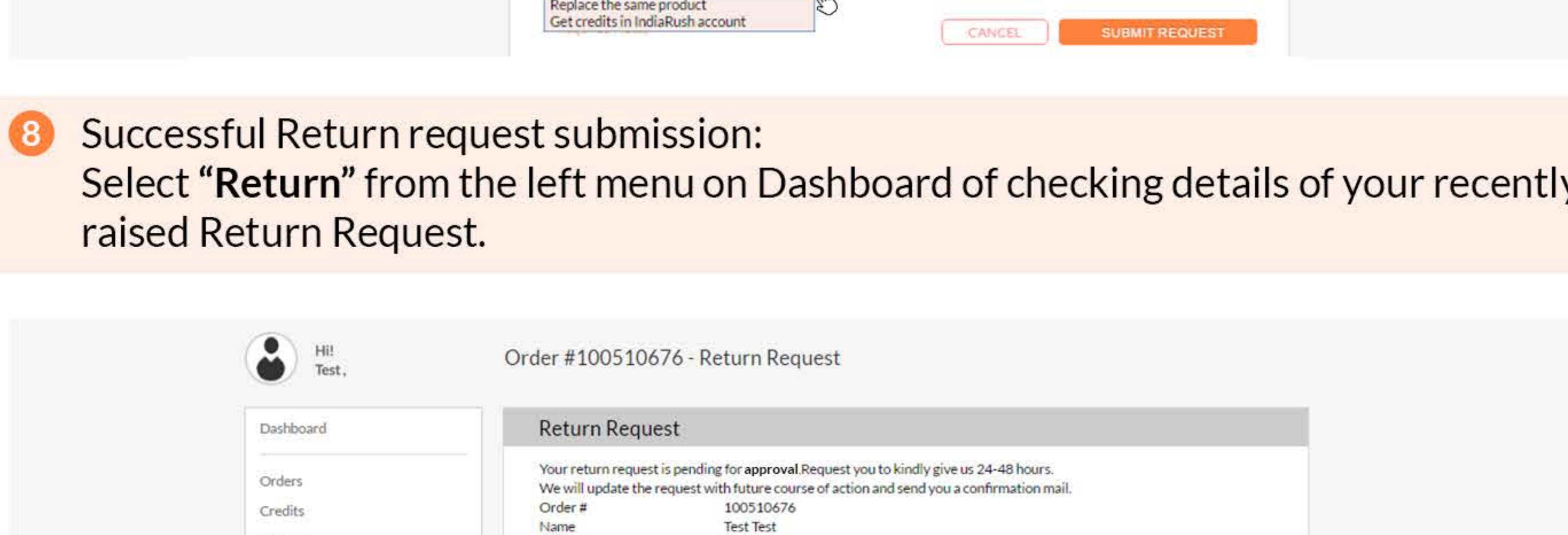
**6 Upload Product Image Highlighting Damaged/ Defected OR Wrong part of the product.**



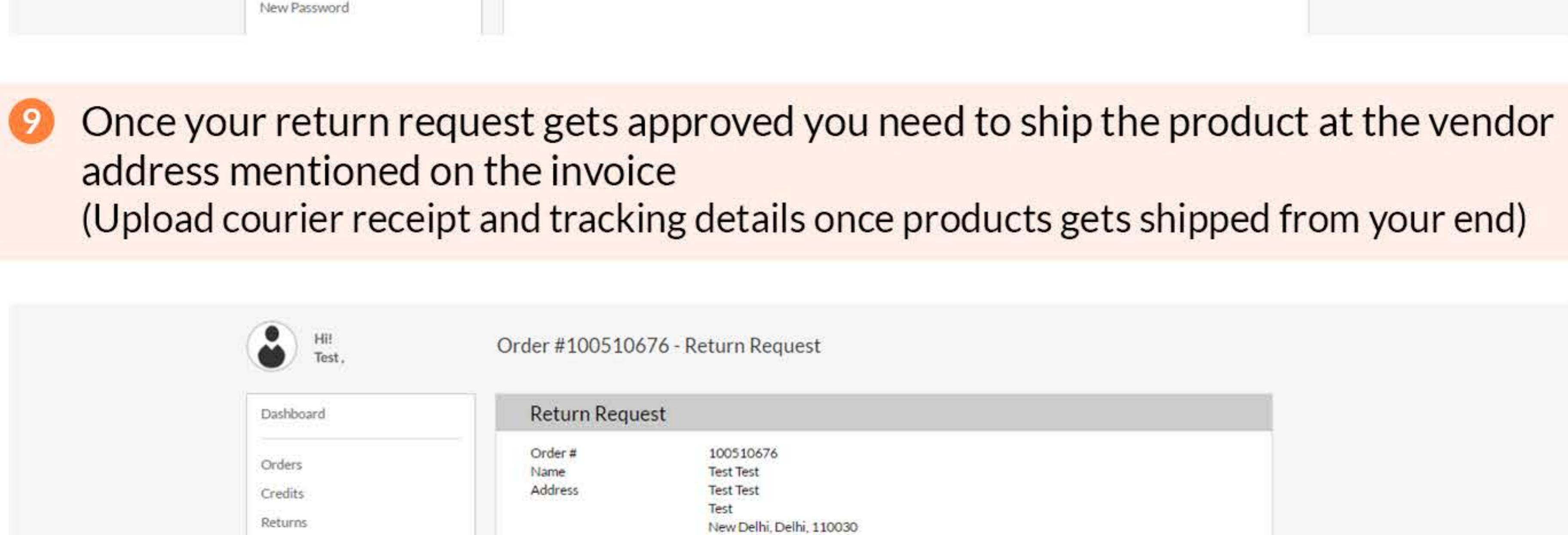
**7 Select Return Action and Submit Request.**



**8 Successful Return request submission: Select "Return" from the left menu on Dashboard of checking details of your recently raised Return Request.**



**9 Once your return request gets approved you need to ship the product at the vendor address mentioned on the invoice (Upload courier receipt and tracking details once products gets shipped from your end)**



**10 Upon successful product receipt confirmation from respective seller, your Return Request will be changed from Received to Credits Assigned. Assigned Credits be checked by "Credits" option on dashboard.**

